

**Warden Message**  
**ACS Services Closed to Appointments to Prepare for Sec. Clinton Visit to**  
**Ecuador**

**June 1, 2010**

In light of Secretary of State Hillary Clinton's upcoming visit to Ecuador, the American Citizen Services (ACS) Section of the U.S. Embassy in Ecuador will be closed for appointments from today, June 1, through Tuesday, June 8. We will resume regular appointment hours on Wednesday, June 9.

In order to better prepare for the Secretary's visit, the ACS section will not be able to accept appointments for passport renewals, additional visa pages, Consular Reports of Births Abroad or other consular services for the next week except in cases of true emergency.

Additionally, we will not accept walk-ins for federal benefits such as Social Security and Veterans benefits. For assistance related to these areas, we ask that you go online to <http://ecuador.usembassy.gov/service.html> to schedule an appointment starting next Wednesday, June 9. During the closure, we will accept calls during our regular hours of service: Monday through Thursday 8:00 to 10:00 a.m. and Friday 10:00 to 11:00 a.m.

For any emergency services, we ask that you call the U.S. Embassy at 593-2-398-5000 and ask for the American Citizens Services Section or email us at [ACSQuito@state.gov](mailto:ACSQuito@state.gov) and we will provide assistance.

Thank you for your understanding and patience as we work to make this a successful visit for Secretary Clinton and the country of Ecuador.

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Americans living or traveling in Ecuador are encouraged to register with the nearest U.S. Embassy or Consulate through the State Department's travel registration website <https://travelregistration.state.gov> , and to obtain updated information on travel and security within Ecuador.

Americans without Internet access may register directly with the nearest U.S. Embassy or Consulate. By registering, American citizens make it easier for the Embassy or Consulate to contact them in case of emergency. Please see the following links for local Warden Message information in Quito and Guayaquil, respectively: <http://ecuador.usembassy.gov/> and <http://guayaquil.usconsulate.gov/>.

U.S. citizens should consult the [Country Specific Information](#) for Ecuador and the latest Travel Alerts and Warnings and Worldwide Caution at the Department's web site at <http://travel.state.gov>. Updated information on travel and security in Ecuador may also be obtained from the Department of State by calling 1-888-407-4747 within the United States or by calling 1-202-501-4444 outside the United States.

The U.S. Embassy in Quito is located at Avigiras E12-170 y Eloy Alfaro. The hours and telephone number for American Citizen Service enquiries is (011) 593-2-398-5000. Within the same city use the last seven digits. Add the city code for intercity telephone calls. Public call-in hours are Monday through Thursday 8:00 to 10:00 a.m. and Friday 10:00 to 11:00 a.m.

Appointments for passports, Consular Reports of Birth Abroad (CRBAs) or Notaries can be scheduled through the Embassy Web site: <http://ecuador.usembassy.gov>. Appointment times for passports and Consular Reports of Birth Abroad (CRBAs) are between 1:30 p.m. and 3:30 p.m., Monday through Thursday, excluding U.S. and Ecuadorian holidays. Appointment times for Notary services are Monday and Thursday from 1:30 to 3:30 pm.

Appointment times for Immigrant Visas are Tuesday and Thursday from 3:00 to 4:00 pm and should be scheduled through the Call Center at 1-800-010-145.

No appointment is required for adoptions and re-entry permits. Walk-ins are welcome Monday through Thursday between 1:30 p.m. and 3:30 p.m.

Walk-ins for Federal Benefits are accepted Tuesday and Wednesday between 1:30 and 3:30 p.m. Walk-ins for reports of death, to pick up passports or CRBAs or for emergencies are accepted Monday through Thursday between 1:30 and 3:30 p.m.

The U.S. Consulate General in Guayaquil is located at the corner of Avenida 9 de Octubre and Garcia Moreno (near the Hotel Oro Verde); telephone (011-593-4) 232-3570 during business hours (8:00 a.m. to 5:00 p.m.) or 232-1152 for after-hours emergencies; fax (011-593-4) 232-0904. See the Consulate General web site at <http://guayaquil.usconsulate.gov/>.